

Employee Benefits Telephone Listing

TOLL- FREE NUMBER 877-863-9406

Fax 573-526-4280

Fax 573-522-1482

Jennifer Wilbers , Employee Benefits Manager	573-751-2861
Michelle Schlup , Intermediate Benefits Specialist	573-522-2139
Debbie Ponder , Senior Financial Services Technician	573-751-2471
Bridget Althoff , Senior Financial Services Technician	573-526-2084
Elizabeth Toebben , Senior Financial Services Technician	573-751-7748
Janis Evers , Senior Administrative Technician	573-751-3777
Connie Stottlemyre , Executive Assistant	573-526-0138
Bill Buerky , Senior Administrative Professional	573-522-8121
Pam Otto , Senior Administrative Professional	573-522-8121

Basic Life Death Claims.....	Bridget Althoff
COBRA.....	Elizabeth Toebben
Court Orders	Debbie Ponder
Dental Coverage Questions.....	Delta Dental-866-737-9802
Deferred Compensation.....	ING-800-392-0925
HIPAA Certificates of Coverage.....	Connie Stottlemyre
Insurance Verifications for HR.....	Janis Evers
Medical and Pharmacy ID Cards.....	Elizabeth Toebben
Medical Benefit Coverage Questions.....	Pam/ Bill/ Michelle
Medical Claim Questions.....	Coventry-800-627-6406
Optional Life Benefit Coverage Questions.....	Pam/ Bill/ Michelle
Optional Life Death Claims/Late Enrollments.....	Bridget Althoff
Payroll Reconciliation.....	Debbie Ponder
Pharmacy Benefit Coverage Questions.....	Pam/ Bill/ Michelle
Premium Refunds.....	Connie Stottlemyre
Prescription Claim Questions.....	Catalyst-877-235-2013
Medical Eligibility and Qualifying Events.....	Debbie Ponder
Vision Coverage Questions.....	Vision Service Plan-800-877-7195
Voluntary Life Death Claims/Late Enrollment.....	Bridget Althoff
Voluntary Life Eligibility & Benefit Questions.....	Arch Brokerage-314-849-6363